



IGF Internet
Governance
Forum

IGF NRIs 2019: Feedback to 2019 collaborative work process

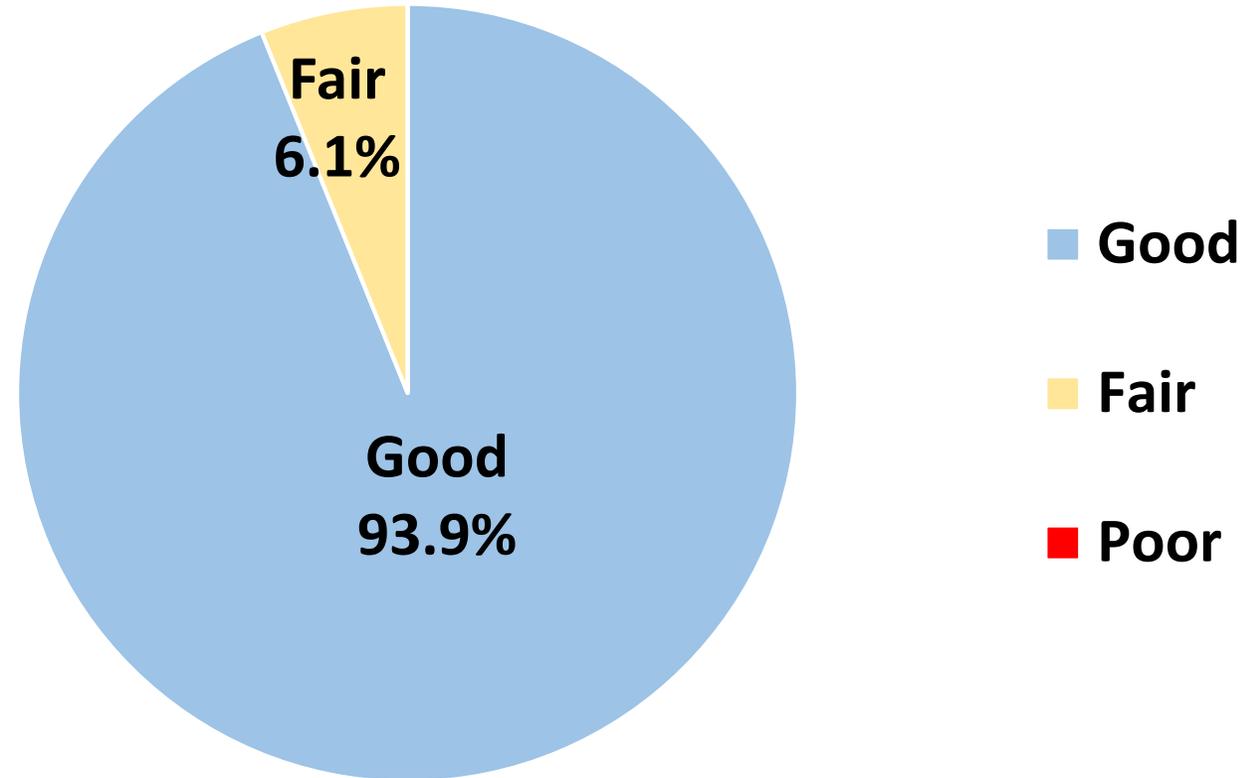
Prepared by the IGF Secretariat

Feedback to the work of NRIs during IGF 2019

- **Feedback Survey was opened from 28 November - 27 December 2019 via webform**
- **52 responses received (*form was anonymous*) from:**
 - *NRIs session co-organizers*
 - *speakers*
 - *rapporteurs*
 - *onsite/online moderators and*
 - *Other NRIs supporters*

Feedback to the 2019 NRIs Main Session *(survey results)*

The preparatory process was:



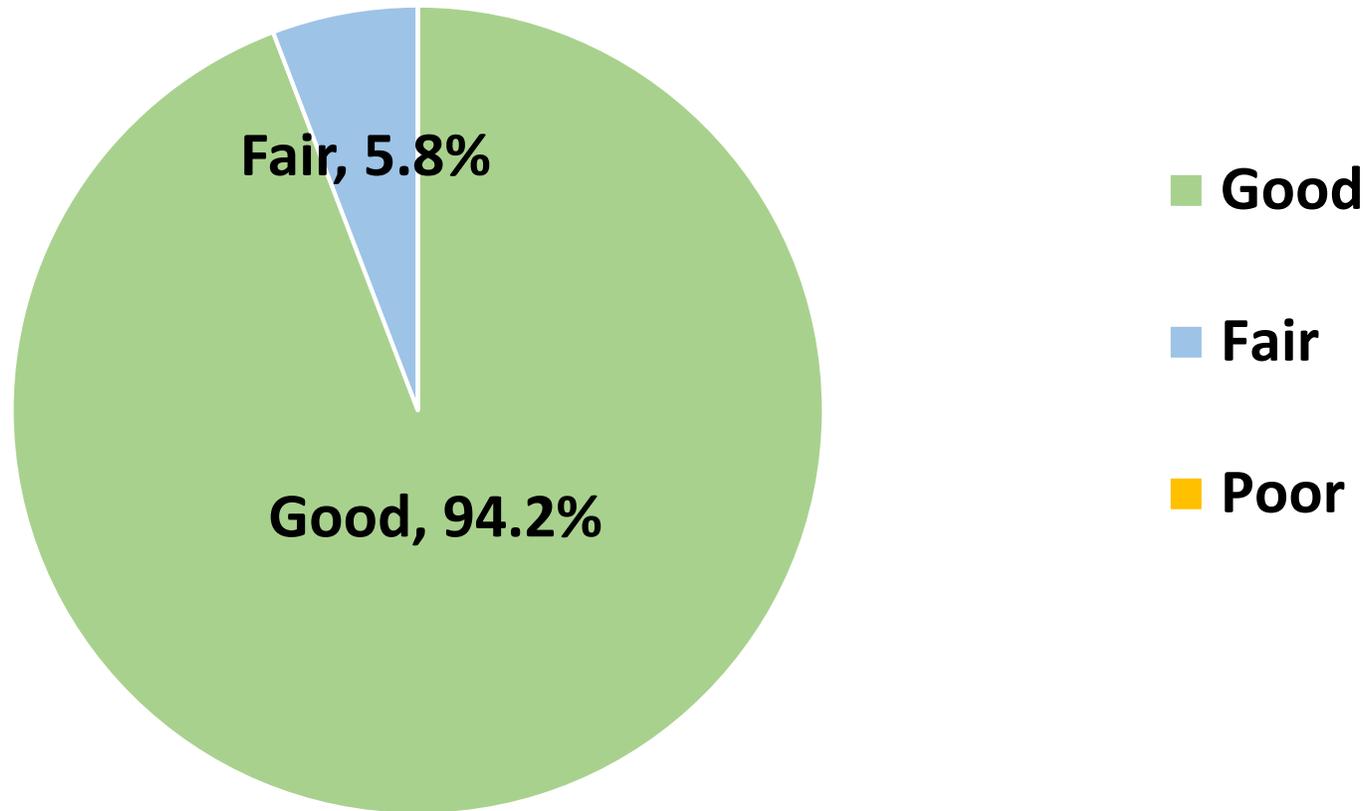
Feedback to the **2019 NRIs Main Session** *(survey results)*

Suggestion on how to improve the preparatory process:

1. To engage a WG NRIs to prepare session, as many NRIs coordinators signed up to prepare the session, but did not engage.
2. More communication on social media (all NRIs).
3. Number of inputs noted excellent value, good deliveries and outcomes; and not many improvements needed.
4. Create conditions to engage newly joined NRIs.
5. Open Forum not appropriate format for the session.
6. Interpretation to 6 UN languages important.
7. Topic related to IGF main themes.
8. **Number of comments noted that the preparatory process was good.**

Feedback to the 2019 NRIs Main Session *(survey results)*

The session quality was:



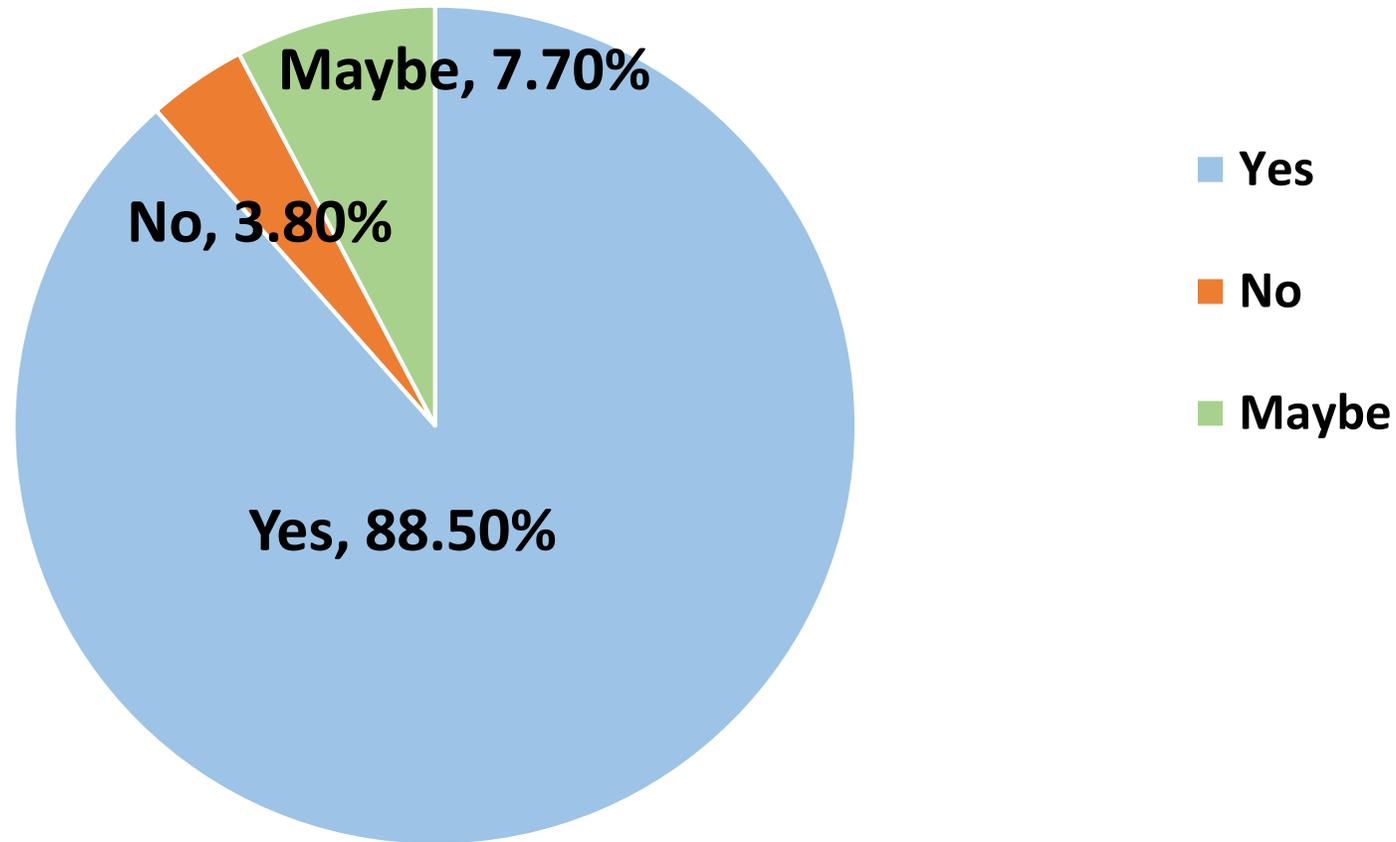
Feedback to the 2019 NRIs Main Session *(survey results)*

Suggestion on how to improve the session quality:

1. More time to allocate speakers and engagement from other participants.
2. More time for Q&A engagement with other participants.
3. Engage high level participants.
4. Reduce number of speakers.
5. Criteria to choose speakers: not just geography, but also quality of inputs.
6. More communication.
7. Avoid long speeches.
8. Number of comments noted that the preparatory process was good.

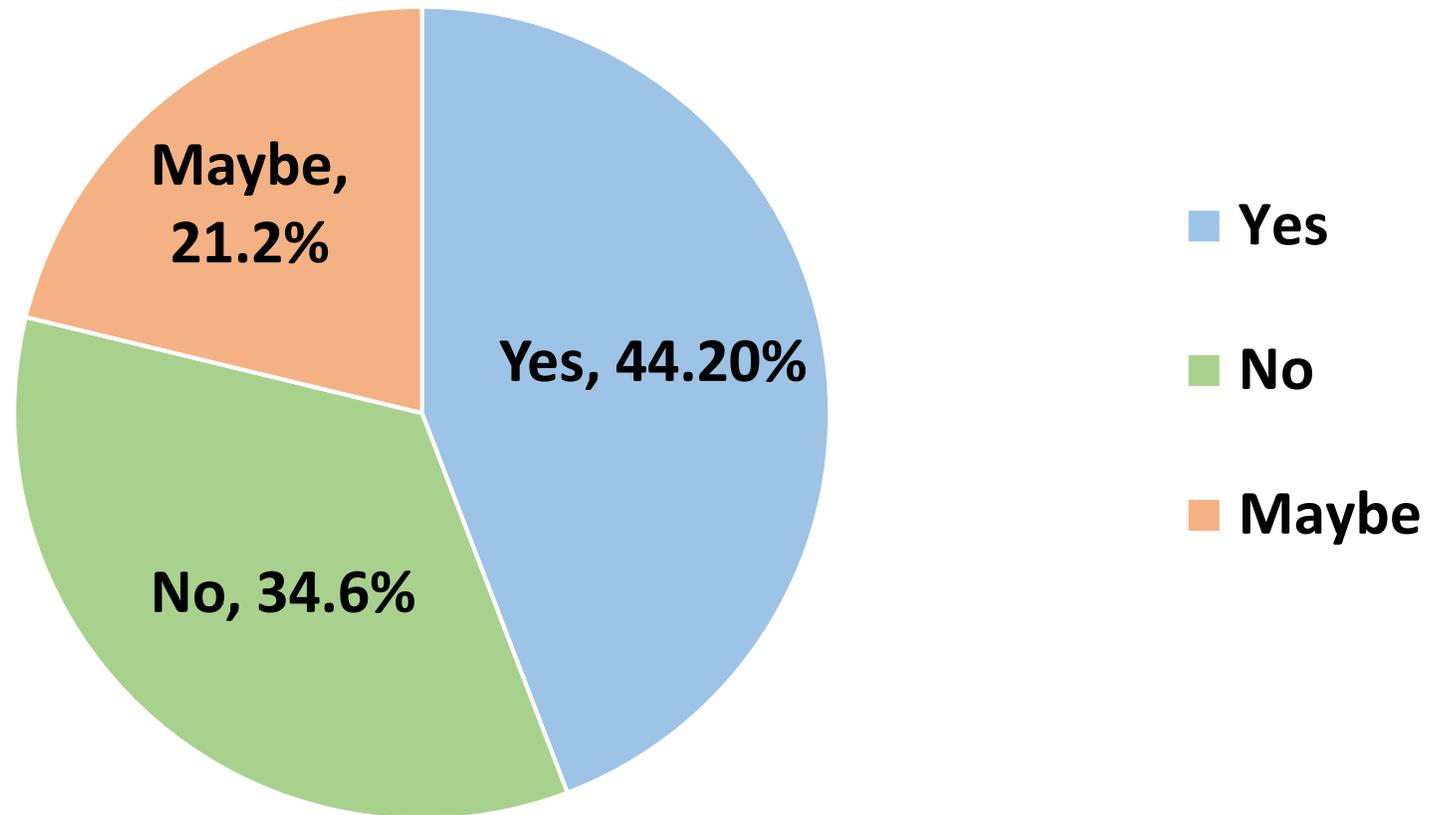
Feedback to the 2019 NRIs Main Session *(survey results)*

The NRIs should organize a main session for the IGF 2020 in Poland:



Feedback to the 2019 NRIs Main Session *(survey results)*

Instead of main session, the NRIs should organize Open Forum

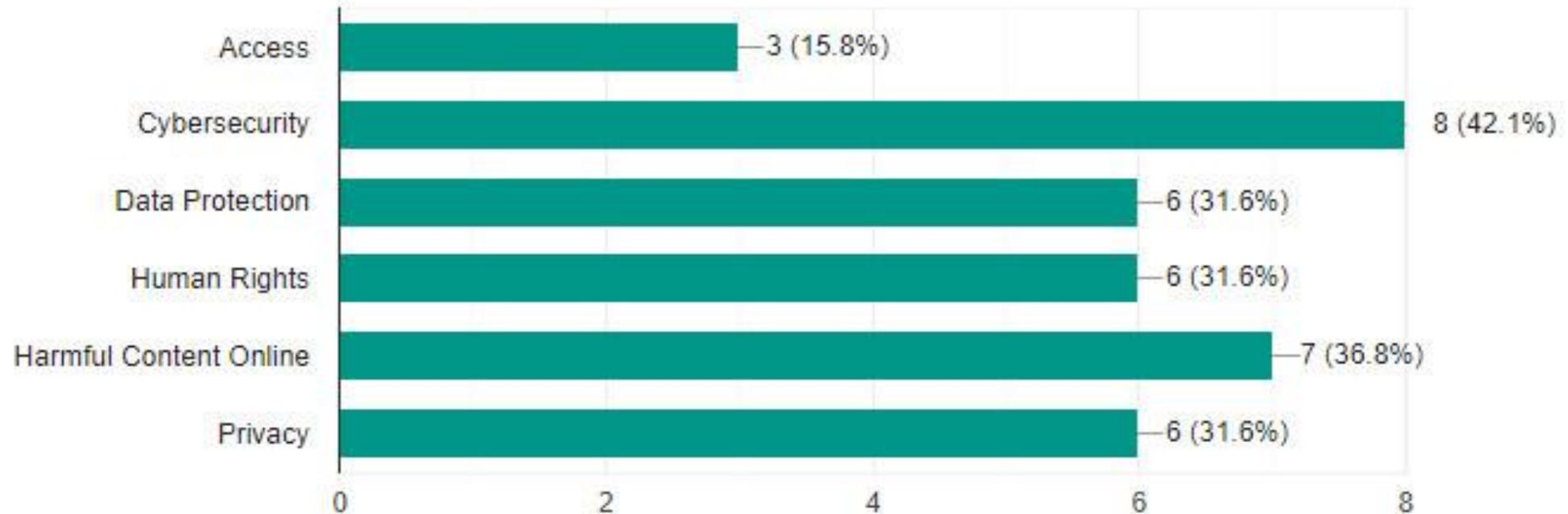


Feedback to the 2019 NRIs Collaborative Sessions *(survey results)*

- 19 responses received from organizers (via anonymous webform, 26 Nov. – 27 Dec. 2019)

In which of the 6 NRIs collaborative sessions you were engaged into?

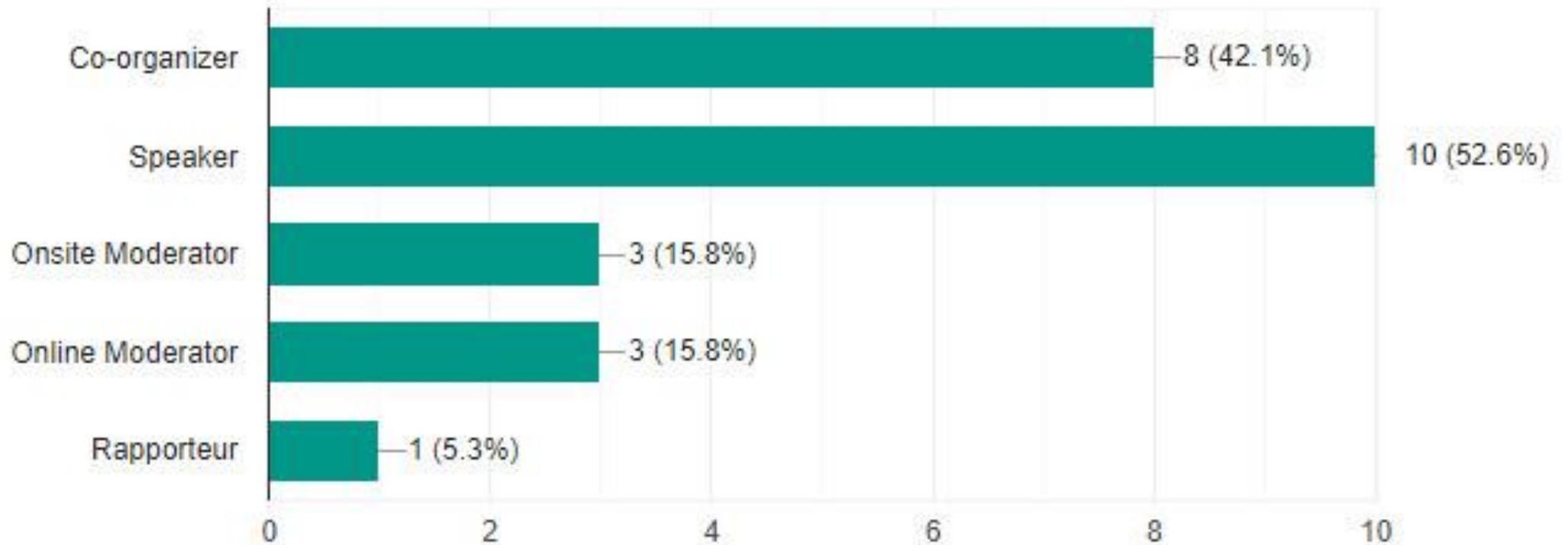
19 responses



Feedback to the 2019 NRIs Collaborative Sessions *(survey results)*

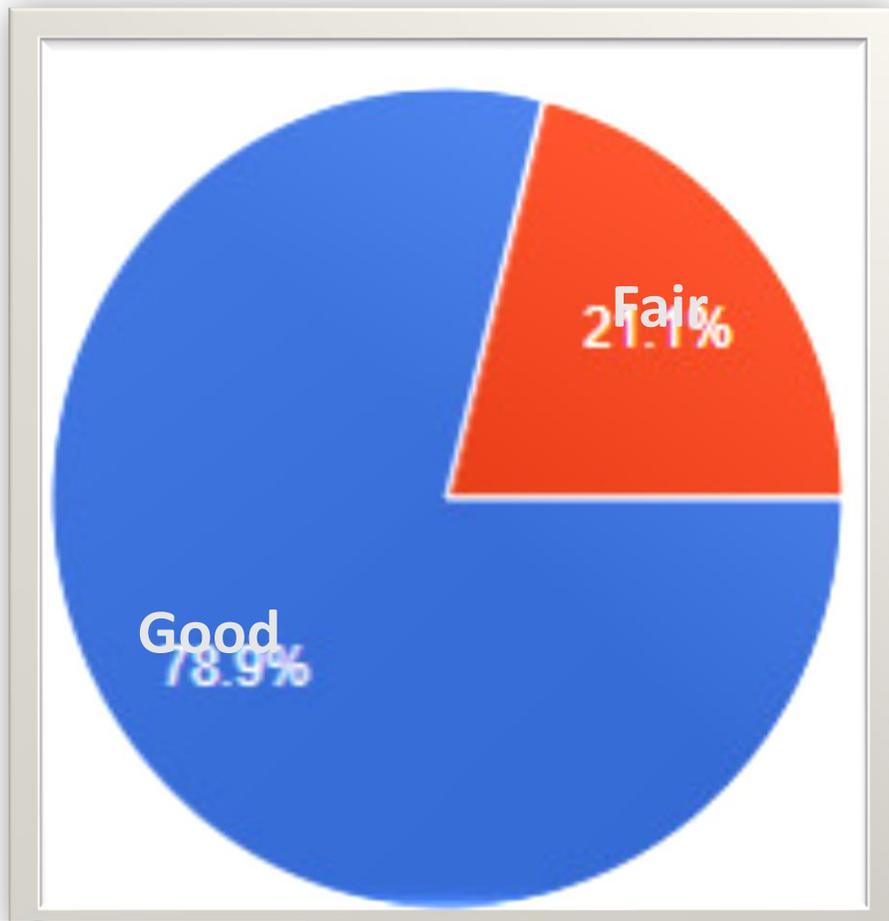
What was your role in preparing this session?

19 responses



Feedback to the 2019 NRIs Collaborative Sessions *(survey results)*

The preparatory process was:



The Session Quality Was:

Good 100%

Legend: Good | Fair | Poor

The NRIs should organize collaborative sessions for the IGF 2020 in Poland:

Yes 100%

Legend: Yes | No | Maybe

Feedback to the 2019 NRIs Collaborative Sessions *(survey results)*

Suggestion on how to improve the preparatory process:

1. Each group to have a lead organizer/chair.
The chair designation should not indicate that they have more say than the other participating NRIs, but rather ensures stewardship of each session and provides a point of contact in addition to IGF Secretariat for answering questions and driving the planning process forward.
2. Improve outreach.
3. Pre-meetings of participants in-situ is essential.
4. NRIs that sign-up to participate should meaningfully contribute to work.
5. Speakers to send inputs to be sent at least 2 weeks before the session.
6. IGF Secretariat to send written invitations for sessions to help the visa processes.
7. **Number of inputs noted positive feedback on the conducted preparatory process.**

Feedback to the 2019 NRIs Collaborative Sessions *(survey results)*

Suggestion on how to improve the session quality:

1. More interaction between participants.
2. Allocate more time for sessions.
3. Confirm speakers present in-person in advance.
4. Pre-meetings of participants essential.
5. More African NRIs to be involved, as well as from underdeveloped communities.
6. Collaborative sessions should have a follow-up after the IGF.



THANK YOU