Report on the seventh edition of the National Internet Governance Forum (IGF.CM-19), Cameroon

Within the framework to organize the seventh edition of the National Internet Governance Forum (IGF.CM-19), which took place on April 24-26, 2019 at HOTEL SAWA, Douala-Cameroon,

The National IGF Secretariat requested for issues of high interest from stakeholders across the regions of Cameroon relating to Internet Policies. The proposed issues were structured into categories.

Ten potential presenters, and three panel sessions were shortlisted by a multi-actor committee. Information on profiles of presenters and summary of presentations were transmitted to the email address of the IGF National secretariat: igf@antic.cm.

The list of issues presented during IGF.CM-19, was held under the theme **'Digital Transformation'** as follows:

ISSUES:

1. Panel 1: Digital Transformation
   - Mobile money transactions Threats;
   - Media literacy education as a solution to negative effect of information society;
   - Digital transformation in Public Administration in Cameroon;
   - Use of sensitive data from big data via the techniques of OSINT;

2. Panel 2: Governance and Digital inclusion
   - Digital inclusion: the place of youth;
   - How can we solve the digital transformation in the nuclear family?
   - Fake news, hate speech: What solutions to adopt?
   - Laws governing ICTs;
   - Development of ICT infrastructures;

3. Panel 4: Social evolution and Internet drift
   - New Internet challenges: fake news, cybercrime;
   - Confidence and protection of data privacy;

RECOMMENDATIONS FROM THE 7th EDITION OF THE NATIONAL INTERNET GOVERNANCE FORUM, at SAWA HOTEL in Douala, 24-25 April 2019

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THE PLENARY SESSION

Mindful of the Charter of the African Internet governance Forum (AIGF);

Mindful of the agreement on Public-private tripartite and Civil Society organizations to host annually, the National Internet Governance Forum in Cameroon;

Considering that Cameroon has organized the seventh edition of the National IGF in the Littoral region from 24 to 25 April 2019, in Douala under the theme: ***"Digital Transformation: opportunities and threats;"***

Mindful of the missions assigned to the National Agency for Information and Communication Technologies (ANTIC);

Considering that ANTIC has made sworn officials of the special regime on Cyber security.

RECOMMENDATIONS

The recommendations raised during the forum were addressed to the Population, Civil Societies, Service providers, Public administrations of Cameroon, Parastatal and private organizations, Secondary and High school institutions, Universities Institutions, religious and traditional authorities as indicated below, that:

1. To the population:
    - Parents should be community managers for their children.
2. To ICT illiterates, quickly catch up with the new technology.
3. To Public Administrations, Civil Societies, Parastatal and private organizations, businesses and Service providers should:
    - Advocate for the integration of Media Literacy Education across the Curriculum;
    - Develop values aimed at developing responsible behaviors in the use of media content;
    - Develop and promote automated fact-checking systems;
    - Encourage the use of social networking platforms by setting up information verification systems that are accessible to all;
    - Play a role in the digital inclusion of young people, providing quality digital infrastructures, good digital policy, industrial innovation, lower communication costs and training of young people in the digital domain;
    - Dismantle barriers to digital inclusion for the benefit of indigenous people, persons with disabilities/less privilege, women and men, youth and children;
    - Reduce social inequalities and exclusions, mobilizing digital as a lever for individual and collective transformation;
    - Provide young Cameroonians with technological innovation, quality education, decent jobs, improved health quality and socio-economic development;
    - Promote digital literacy and sensitized ICT clubs in schools and universities;
    - Intensify or upgrade their method of sensitization or raise awareness;
    - Sensitize and train the leaders of the main national cultural groups, religious and traditional authorities as in the case of magistrates related to ‘the Seminar to raise awareness on Cyber security’ and other fields;

- Ratify the sub-regional texts by encouraging collaboration between relevant stakeholders and organizing Capacity-building seminars to raise awareness on the use of Internet;
- Accelerate the creation and implementation of the Africa coast to Europe (ACE) and the South Atlantic Interlink (SAIL) submarine cable systems which will go a long way to secure access to internet in the country;
- Allow the effective deployment of wire line and wireless broadband by private operators in inter-urban areas;
- Facilitate the connection of all telecommunication operators to IXP;
- Improve effort to stabilize electrical energy;
- Set up a strategy for the development of IT, and even electronics;
- Invest and allocate funds in startups and entrepreneurship;
- Offer integration to fiber optics in civil engineering of public works;
- Ratify the African Union Convention on cyber security and the protection of personal data (Malabo MOU Agreement) and training and sensitization of professionals and users on ICT services.

INVITATION

The Plenary session call upon the Cameroon population to make responsible use of the social networks and not to violate the law N° 012/2010 of 21 December 2010 related to Cyber security and cyber criminality in Cameroon. These include:

- Not serving as a relay for messages, images, videos and slogans received through social networks without prior verification of the source of the information contained therein;
- Not exposing your privacy on the Internet through the posting of photos of oneself;
- Not looking for easy gains and indecent proposals through lotteries which are means by which hackers use to scam citizens;
- Not using social networks to settle scores or to convey false information about honest citizens with that aim to tarnish the image of high personalities and Cameroon;
- Not using social networks to participate voluntarily or involuntarily in cyber terrorism and other cyber-war.

The National Agency for Information and Communication Technologies is in charge of anchoring the organization of National IGF to that of IGF World by:

- Providing the National IGF of Cameroon with plenary sessions, workshops that deals with specific topics and invite Reporters from ANTIC, Public Administrations and Civil Society Organizations;
- Ensuring that IGF is National and not Regional;
- Adopting a National IGF Charter to defend at IGF Africa and IGF World;

- Transmitting global issues discussed at the national level with those discussed at the Africa and World levels;
- Inviting participants from Central African sub-region countries to take part in national meetings.

OTHER CHARGES

- Disseminate or share knowledge received to those who did not participate in the forum;
- Civil society organizations should work in close collaboration with ANTIC for a successful future organization of the event.

Done in Yaounde, June 13, 2019.