IGF Inte Gov Foru
Saint Vincent & the G

1st National Internet Governa
(IGF) Report

“Building Partnerships for Good Internet Go

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Acronym

CTU-Caribbean Telecommunications Union

ECTEL - Eastern Caribbean Telecommunications Au

ICANN – Internet Corporation for Assigned Names a

IGF – Internet Governance Forum

IGFSA - Internet Governance Forum Support Orga

ISOC – Internet Society

ISOC SVG - Internet Society Saint Vincent and the C

NIS – National Insurance Services

NTRC – National Telecommunications Regulatory Co

SVGIGF- St. Vincent and the Grenadines Internet Go

Acknowledgement

We wish to express gratitude to several organisations an
contributed to the success of the inaugural forum. Thes

Financial Support: Internet Governance Forum Suppo
(IGFSA)

Secretariat: ISOC SVG Chapter and MHR Holdings Ltd

Multi-stakeholder Coordinating team:

ISOC SVG Board:

- Roxanne John, President - Government
- Andre Gaymes, Vice President - Private Sector
- Jonté Burke, Treasurer- Private Sector
- Hariet Caine, Secretary -Government
- Hannif Sutherland, Board member- Technical
- Willis Williams, Board member -Private Sector
- Rohan Providence, Programme Committee leader
- Rayshorn Richardson, SVGIGF Coordinator -Tech

Other support:

- Marcellus Constance-Technical support

Executive Summary

The inaugural National IGF was convened on April 5, Insurance Conference room in Kingstown under th **Partnerships for Good Internet Governance"**. It w Internet Society Saint Vincent and the Grenadines (ISO financially supported by the Internet Governan Association (IGFSA).

Mr. Kerry Kerr, a member of the ISOC SVG Chapter Presented the welcoming remarks was Mrs Roxanne Jo SVG who gave an overview of the SVG IGF, its mandat the inaugural forum. This was followed by brief congrat IGFSA, Mr Albert Daniels, Regional Manager - ICANN Manager LAC - ISOC, (virtually). Ms Bernadette General, the Caribbean Telecommunications Union (CT

The forum had 5 main sessions as listed below. The p Mr Osepa were conducted virtually as he was unable to face. Also, virtually was the panel of the representati and Tobago and Dominican Republic Chapters. The ses

- Understanding the internet ecosystem by Albert I
- The importance of Internet Governance and how challenges by Shernon Osepa
- Understanding Net Neutrality and Relevance to th Maurice John and Eben Wilkins
- Understanding Digital Finances and how it will c way of conducting business by Nihan Beharry (T Chapter) and Osvaldo Larancuent, President -Do Internet society chapters

1. Background

St. Vincent and the Grenadines Internet Governance
established in 2017 with its Secretariat being the
Vincent and the Grenadines Chapter (ISOC SVG). Its
create an open, all-inclusive, multi-stakeholder platfor
governance issues and policies that affect St. Vincent
the Caribbean region and globally.

The Forum will organize annual IGF events where part
exchange information and share good practices on
issues. The SVGIGF will help to facilitate common und
maximize Internet opportunities, address different typ
arise, in a bottom up, multi-stakeholder, open and tran

The Internet Governance Forum of St Vincent and the
recognised IGF by the Global IGF Secretariat on N
https://www.intgovforum.org/multilingual/content/latin-americaregional-group-grulac

The SVGIGF initiatives will therefore, commit to t
principles (access, security, trust, openness and c
governing the IGF as set out in the National, Su
Youth IGF Initiatives (NRIs) tool kit of the global IGF.

In preparation for the forum, a multi-stakeholder com
to plan for the event. Topics for consideration to be di
were solicited online through the Chapter's website, Fa
membership group. The final topics and presenters
multi-stakeholder Committee level.

2. Opening Session- main feature

Featured remarks

Ms. Bernadette Lewis, conveyed

appreciatio
for conve
national I
sense of g
establishin
world, a
executed
governance
region. She
IGF to no
discuss is
internet u
and execute them expeditiously. There is need to rai
importance of internet governance and how to address i

3. Main highlights of Sessions

a. Understanding the Internet Ecosystem

Mr. Daniels at the beginning of his presentation highli

Mr. Osepa reminded the audience that the internet so
two (2) internet pioneers (Vinton "Vint" Cerf and Ro
1992 who wanted a mechanism to continue to promote
He further elaborated on seven (7) areas/baskets of inte
a country can focus on according to their needs. These

a. Infrastructure and Standardizations
b. Legal
c. Economic
d. Development
e. Socio-Cultural
f. Human Rights
g. Security

He also stated that in order to understand the
challenges, one must understands the two worlds of
traditional telecoms/circuit-switched technology and
switched technology. The challenge lies in the attem
environment with old tools and the impact of the inte
sectors such as transport, hospitality industry, ban
market and broadcasting.

He emphasized the need to embrace change and
opportunities such as the development of ICT and
application development and innovation. All these wou
as there is access to broadband.

c. Building resilience and security of the int

Mr. Osepa highlighted three operational layers that m
when considering internet security. These layer
infrastructure, the domain name system and appl

d. Understanding Digital Finances and how i traditional way of conducting business

Inset: Osvlado during presentation

This session was a virtual panel conducted by Nihan B Tobago ISOC Chapter and Osvaldo Larancuent, P Republic ISOC Chapter). Mr. Osvaldo was well involve electronic payment in Dominican Republic from the Re very involved in process of the transformation of paym and benefit to the poor. He looked at electronic paym trend and highlighted how the electronic payments cost traditional process of conducting transactions. Such cards and other electronic means such as internet a main issues is the culture of people to know how to transaction and how to surpass the challenges tha

indicated that those who are mining will be paid
transaction fee and the network will be stabilized.

b. How secure are the transactions with crypto currenc
Mr. Niran said it has to do with the security of the excl
crypto/bit coin and store offline in a flash drive. Als
regularly.

c. What is the potential for Government to use block
Niran indicated that it could be used to store public re
view at any time such as land record/health record
redundancy in the protection of information. It p
balances to government transaction.

e. Net neutrality

Mr. John and Wilkins discussed what is net neutrali
and against it and what is St. Vincent and the Grenad
rest of the Caribbean. Using the oxford dictionar
neutrality as, "the principle that internet service pro
access to all content and applications regardless of the
favoring or blocking particular products or websites."

They pointed out some fears of net neutrality:

- Big companies paying ISPs to slow down rival bu
  via bandwidth throttling.
- ISPs blocking content from users
- ISPs charging extra to visit certain sites
- Content/website that may negatively affect their
- Resourcing the freedom to use the web by individ
- Slows innovation

4. Open Forum

There was an open forum just over 20 minutes that
Some of the concerns raised include:

- The end users may do all they can to protect
  problems may come from companies that they
  be the source of hacking or virus attack.
  everyone that all systems were designed by
  persons involved hold a PHD in computer engi
  have a job so they used their skills for surviva
  blindly trust a system. We need to be aware of wh
- Also raised, is that trust may be placed on entit
  google, facebook or another service provider a
  hacked and thus make all our in
  available/exposed. Mr. Osepa said that access a
  of the internet society.

5. Special Award to CTU

At the end of the sessions, the SVG IGF took the opportunity to r
contribution of CTU to internet governance in the region for the
the first to convene such a forum in the world. A plaque was pre

.

In photo: (left to right), the ISOC SVG President- Roxanne John and board me
Willis Williams presented plague to Ms. Bernadette Lewis- Secretary General

6. Feedback/Survey

A survey was designed to get feedback on the event us
survey form. Only 7 of the 25 persons responded to the
ample time to complete it. The questionnaire with resp
Despite the low responses, the result showed that
satisfied with the event, found it important to them a
future IGFs.

7. Looking forward to IGF 2019

Annexes

Annex 1: Social media presence

Website: http://igf.isoc.vc
https://www.facebook.com/isocsvg/

Linkedin: www.linkedin.com/in/isoc-svg-7a6695151

https://www.linkedin.com/mynetwork/

Annex 2: Video and Photographs:

Video of proceedings:

https://livestream.com/internetsociety/svgigf2018

https://www.facebook.com/isocsvg/

Photos of events:

https://drive.google.com/drive/folders/1P3O9Z7OHyn1YmXmsBjx1
?usp=sharing

Annex 3: Agenda

IGF Inte Gov Fort
Saint Vincent & the G

1st National IGF

Theme: "Building Partnerships for Good Inte

NIS Conference Room
Thursday April 5, 2018

Provisional Agenda

Time	Speaker	
CHAIR: MR. KERRY KERR, COMMUNICATION DIRECTOR PASTOR, S		
08:30	Registration	
08:45	Prayer	
	National Anthem	
08:50	Welcome Remarks	**Roxanne Joh President, SV**
08:55	Welcome to IGF Remarks	**Internet Gov Association (**
09:05	Brief Remarks	Mr Shernon C Mr. Albert Da ICANN
09:15	Feature Remarks	Caribbean Te (CTU)
09:45	**Cultural presentation: Mr. Darron Andrews, Violinist**	
10:00	**Networking Break**	
10:30	Understanding the internet ecosystem	Mr. Albert Da

3:30	Open Forum	Mr Kerry Kerr
3:45	Vote of Thanks and Award Recognition	Janelle Ross-M
4:00	**END OF FORUM**	

Annex 5: Evaluation form

*How satisfied were you with the event?

Answer	0%	100%
Very satisfied		
Somewhat satisfied		
Neutral		
Somewhat dissatisfied		
Very dissatisfied		
No Response(s)		
		Total

*How important were each of the following factors in your decision to attend

1 =Very Unimportant, 2 =Somewhat Unimportant, 3 =Neutral, 4 =Somewhat Important, 5 =V

Answer	1	2	3	4
Location				
Time				
Date				
Topics				

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total res

*What was your number one reason for attending the event?

*How satisfied were you with the event?

Answer	0%	100%
Very satisfied		
Somewhat satisfied		
Neutral		
Somewhat dissatisfied		
Very dissatisfied		
No Response(s)		
Totals		

*How important were each of the following factors in your decision to attend SV

1 = Very Unimportant, 2 = Somewhat Unimportant, 3 = Neutral, 4 = Somewhat Important, 5 = Very

Answer	1	2	3	4	5
Location					
Time					
Date					
Topics					

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total respons

*What was your number one reason for attending the event?

Answer	0%	100%
Networking opportunity		
Educational opportunity		
Interest in topic/speaker		
Keep current with industry trends/news		
Required by my company		
Other		
No Response(s)		
Totals		

*To what extent did the following aspects of the event meet your expectations?

1 =Much Worse Than Expected, 2 =Somewhat Worse Than Expected, 3 =Met Expectations, 4 =Some
Expected, 5 =Much Better Than Expected

Answer	1	2	3	4	5	R
Venue						
Organization						
Facilitation						
Topics						
Cartering						

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*Please rate the relevance of the Topics presented at the event.

1 =Very Irrelevant, 2 =Somewhat Irrelevant, 3 =Neutral, 4 =Somewhat Relevant, 5 =Very Relevant

Answer	1	2	3	4	5	R
The Importance of Internet governance and how to address internet challenges						
Understanding Net neutrality and relevance to the Caribbean						
Understanding Digital finances and how it will change the traditional way of conducting business						
Building Resilience and Security of the internet						

*The Rating Score is the weighted average calculated by dividing the sum of all weighted ratings by the number of total responses.

*Please rate your satisfaction with the delivery of the Topics presented at the event.

1 =Very Dissatisfied, 2 =Somewhat Dissatisfied, 3 =Neutral, 4 =Somewhat Satisfied, 5 =Very Satisfie

Answer	1	2	3	4	5	R
The Importance of Internet governance and how to address internet challenges						
Understanding Net neutrality and relevance to the Caribbean						
Understanding Digital						

Annex 6: IGFSA Flyer distributed at Fo

Internet Governance Forum Support Association

The IGF and IGFSA

The Internet Governance Forum (IGF) has proven its worth to the international community and to all those who are committed to an open, thriving, and accessible Internet. The open and inclusive dialogue and debate that it provides is critica to the Internet's continued evolution. The IGF by now is the major annual event for all stakeholders to gather as equals and discuss Internet po icy re ated issues. In 2015 the Unitec Nations General Assembly recognized the value of the IGF and extended its mandate for another 10 years. Part of the IGF success story is the growth of National and Regional IGF In'iatives (NRIs) in all continents, triggered off by the global IGF.

The IGF is furdec through voluntary contributions and therefore in constant need of funding. IGFSA's purpose is to promote and support the global IGF as well as NRIs. It is a not-for-profit association incorporated in Switzerland created to broaden the donor base and to provide stable and predictable funding from individuals and entities who want to support the IGF as well as the NRIs. IGFSA aims to build on and complement existing funding sources and strengthen the linkages between the global IGF and the NRIs and provides Financial support for the IGF Secretariat through contributions to the UN IGF Trust Fund.

IGFSA's role as a channel for additional funding for the IGF Trust Fund has been recognized by the UN through an exchange of letters. To date, IGFSA has contributed USD 260,000 to the UN IGF Trust Fund and and USD 225,500 to the NRIs.

GF 2016 Photo credit: Glenn McKnight

Membership

Join us now to become a member! By joining IGFSA you show your support for the IGF and help keep the IGF the go-to event for everyone who is interested in the

Reinforcing the NRI L

National and Regiona IGF Initiative outcome of the IGF. They were not p spontaneously on all continents. common with the global IGF is their inclusive character. Good Internet go national and regional levels and the feedback from the grassroots and p program for the annual Global IGF process. Strengthening the linkages b the global IGF is part of the core IGFS

In 2017 the IGFSA was able to pr Regional and Sub-Regional Initiativ Initiatives. NRIs require significant s human and financial resources.. IG provide support to NRIs, providing U and Sub-Regional and USD 2000 U Initiatives. (The list of the NRIs who sponsorship in 2017 is avaiab e on pa

IGFSA works closely with the IGF Se and identify Initiatives that woul support.

2017 Trinidad and Tob

"We are grateful to the IGFSA for supportin national IGF in the English speaking Caribb broadest participation, we innovated with to stream the event beyond the confines o and support remote participants with full p was extremely well received, and has becom IG event in the entire English speaking Carib planning the 2018 TTDGF, and are working the region to share our IGF planning proces

Internet Governance Forum Support Association

IGFSA Sponsored NRIs

Na>onal IGFs				Sub-reg
• Afghanistan IGF	• Croa>a IGF	• Nigeria IGF		• Africa
• Albania IGF	• Dominican Republic IGF	• Panama IGF		• Caribb
• Argen>na Internet Dialogues	• Ecuador IGF	• Paraguay IGF		• Centra
• Armenia IGF	• Georgia IGF	• Rwanda IGF		• Centra
• Barbados IGF	• Guatemala IGF	• Senegal IGF		• EuroD
• Belarus IGF	• Indonesia IGF	• Slovenia IGF		• LAC IG
• Benin IGF	• Kenya IGF Week	• Sri Lanka IGF		• North
• Bolivia IGF	• Macedonia IGF	• St. Vincent and the Grenadines		• Pacific
• Bosnia and Herzegovina IGF	• Malawi IGF	• Trinidad & Tobago IGF		• SEEDI
• Chad IGF	• Mauri>us IGF	• Tunisia IGF		• West A
• Colombia IGF	• Namibia IGF	• Ukraine IGF		
	• Nepal IGF	• Uganda IGF		

The General Assembly and the Execu>ve CommiY ee

The Execu7ve Commi; ee is the decision-making body of the Associa7on which manages IGFSA's ac7vi7es. Its ta
of the annual budget for approval by the General Assembly, engaging in fundraising and outreach to build aware
importance of suppor7ng the IGF. The Execu7ve Commi; ee is currently composed as follows: